

Procedure 14.2

ImagoShare - Guidelines for Hosts

Ground-rules:

- As much as possible be a passive moderator. This means leaving the moderator controls open with no review of messages whenever possible
- Act as little as possible. Think of ImagoShare as a vibrant and alive place where exciting things can happen.
- Enjoy disagreement, and the respectful sharing of different ideas as long as they remain relevant to Imago Theory and Practice
- When actions involve one individual only, work quietly off-line with that individual, to explain how you would prefer them to participate
 - Examples – Suggesting posts be re-edited, or referred elsewhere
- When actions involve the discussion as a whole, act clearly, so everyone understands and trusts your actions
 - Examples – Suggesting the group avoids using criticism in emails, Explaining what is relevant etc:
- Take action when the following occurs:
 - Emails are sent which are clearly not within the subject focus – see below
 - Emails are sent which denigrate any individual or group
 - Discussions which feels unprofessional or un-relational
 - Members openly disrespect the moderator
- Actively seek ways to help the discussions flow
 - Invite people to share interesting news or questions which would stimulate discussion
 - Be prepared to suggest questions or make suggestions for how the discussion would most help people
 - Eg: Who has experience of this they would like to share?

Primary focus for discussions:

- Imago Theory and Practice
 - Including how it relates to other therapy models
- Practice Building

- Workshops and Trainings
- News about members of the community, personally and professionally
- Serving the Imago community in the fulfillment of its mission
- Sharing Cartoons, Jokes etc about relationship issues

Moderator Actions

Use of “emergency moderation”

When the discussion becomes heated, the emergency moderation can be used so that all messages require review. This is required in situations such as:

- An email which is clearly outside the guidelines has triggered a series of responses on the same subject, so that the list is outside the primary focus listed above
- There are so many emails on one subject that the list is becoming overheated. When this happens it often helps to collect each day's emails and send them out as one group
- There is a large event occurring – such as an election – where feelings are sufficiently high in the community that the list could easily be triggered into becoming over-heated

Use of individual measures

Individual measures are called for when someone consistently disregards the request of the moderator to stay within the subject or guidelines. They may also be needed if someone is openly hostile to the moderator on the list.

Typical measures might be:

- A short period of suspension of access
- Permanent moderation of all messages
- Removal from the list

Whenever measures are taken, the person concerned may appeal to the Board Chair, if they feel that the measures are unjust or inappropriate.